# Gavin Merriman

# Can we influence behaviour or is it hard controls only?

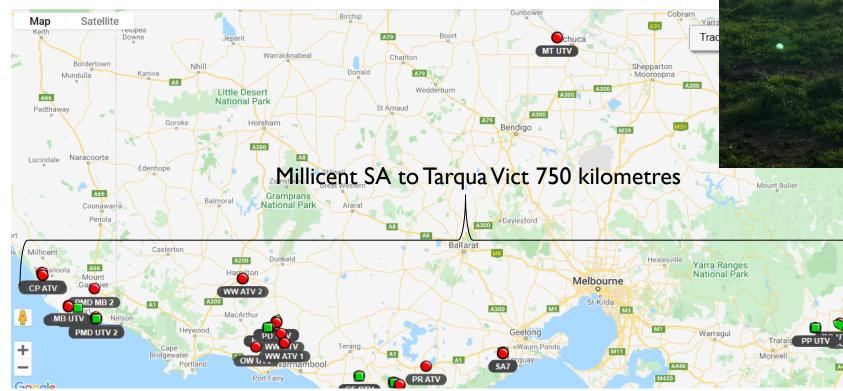
## Questions

- 1. Can we alter behaviour through conversations?
- 2. Does the quality of the data impact?
- 3. If we modify behaviour is it sustainable?
- 4. Does the new behaviour reduce our risk?



Who, What and Where

- South Eastern Australia
- Established 1996
- 18 farms, 12,500 cows, > 8,000 hectares
- > 100 hundred million litres of milk per annum
- 36 Quad bikes, 20 side by sides
- 145 team members





# The Problem Quad bikes Side by Side

Research indicates of 3,351 emergency presentations.

Terrain = 65%Speed = 33% > 40KPH

NSW Public Health Real Time Emergency Surveillance 2006 to 2012

|   | · · · · · · · · · · · · · · · · · · · |          |              |
|---|---------------------------------------|----------|--------------|
| Ag Health, University                       | Transport                             | Fatality | Non-Fatality |
| of NSW                                      | Quad                                  | 50       | 198          |
| Combined 5 years                            | 2 Wheel bikes                         | 13       | 55           |
| 2014 to 2018 fatality,<br>non-fatality data | Side by side                          | 5        | 8            |
|   | Utility<br>Tractor                    | 17<br>54 | 18<br>62     |

Furthermore, the Heads of Worksafe Authorities in Australia in 2011 stated;

> "In Australia, more than 64 per cent of quad bikes deaths occur on farms and in the last 10 years there have been 130 quad bikes fatalities across the country." (Rechnitzer, Grzebieta, Simmons, & McIntosh, 2015)

Our experience: 2 x roll overs of quad (lost time injuries) 1x roll over of a side by side (medical treatment)

All within 4 months / first incident in 10 years

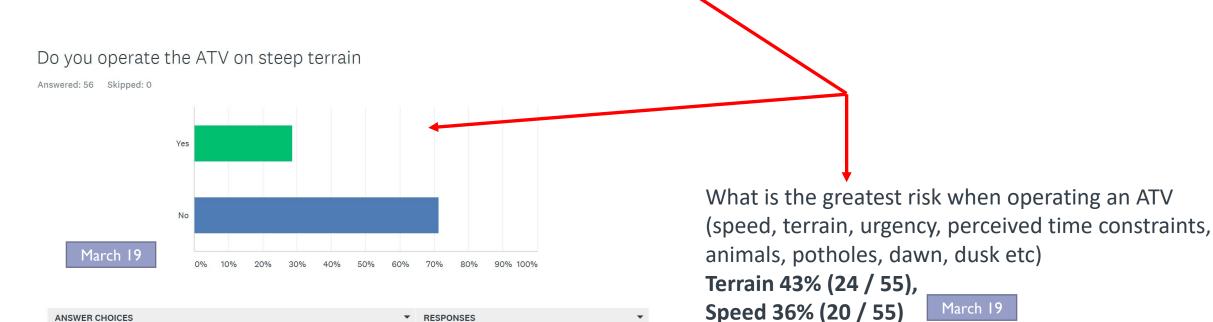
The Australian Competition and Consumer Commission (ACCC) in its Regulation Impact Statement states:

"the frequency and causes of quad
bike related deaths and injuries
suggests that the current design of
quad bikes sold in Australia does not
ensure an appropriate level of safety
for their marketed use in Australia".
(Australian Competition and
Consumer Commission, 2018)

# What our team told us?

If the ATV had a speed tracker and location tracker installed would it reduce your travel speed and reduce taking the ATV into NO GO ZONES when operating the ATV (speed and location tracker provides the management instant speed readings of each ATV and its exact location)

60% stated (33 / 55) it would reduce speed

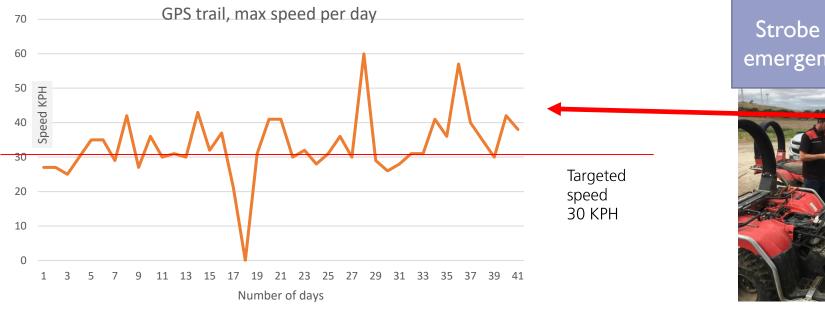


March 19

| ANSWER CHOICES        | • | RESPONSES | •  |
|-----------------------|---|-----------|----|
| ▼ Yes                 |   | 28.57%    | 16 |
| ▼ No                  |   | 71.43%    | 40 |
| Total Respondents: 56 |   |           |    |

# The Solution

| Already in play              | Consideration                           |
|------------------------------|---|
| Roll over protection (ROPS)  | Alternate devices (Argo)                |
| Crash Helmet                 | Axle spacers-Wider tyres                |
| External recognised training | Speed restrictors                       |
| 500 cc machine               | GPS tracking                            |
| No loads on quads            | <ul><li>Speed</li><li>Terrain</li></ul> |





Strobe light and emergency button

# GEO Fencing all properties



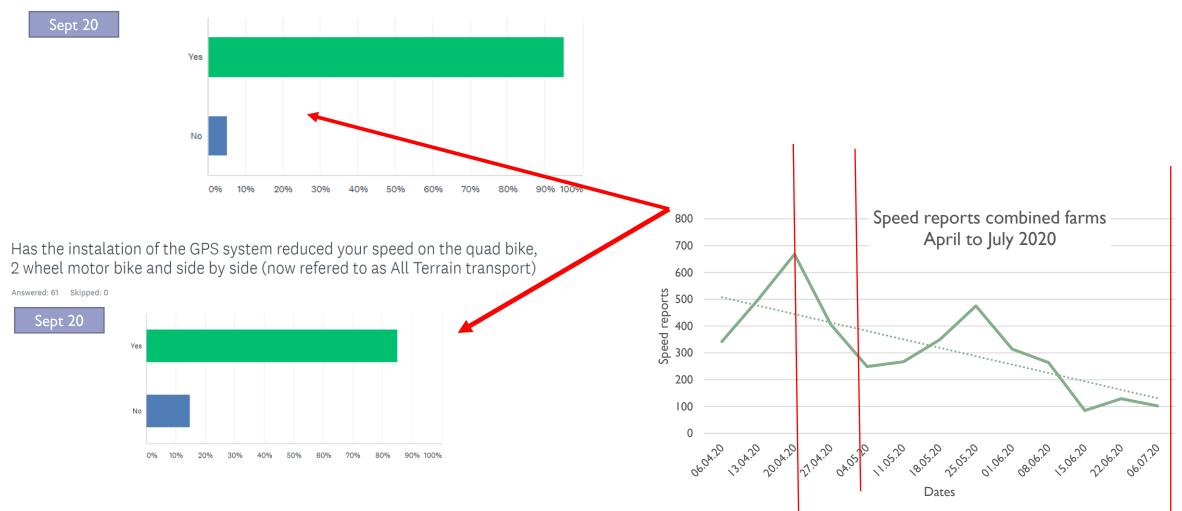


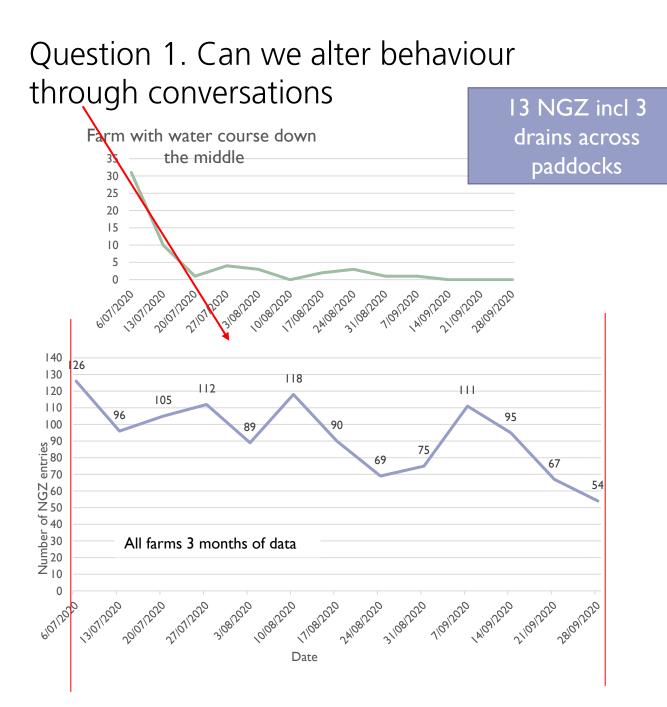
| Colour        | Geo Fence                        | Notification if exceeded                        |
|---------------|----------------------------------|---|
| Red           | NO GO ZONE                       | Message via APP FM and AFM                      |
| Yellow        | 20 KPH (12 mph) – Mgr discretion | Message via APP to FM and AFM                   |
| Blue Paddock  | 20 KPH (12 mph)                  | Message via APP to Ops MGR, HSE Mgr, FM and AFM |
| Blue Laneways | 30 KPH (18.5 mph)                |   |
|               | Roll over (accelerometer)        | Text Message to Ops MGR, HSE Mgr, FM and AFM    |
|               | Emergency Button                 | App message to Ops Mgr, FM and AFM              |

# Question 1. Can we alter behaviour through conversations

Has your manager spoken to you about speed on the all terrain transport and used the GPS data in this conversation

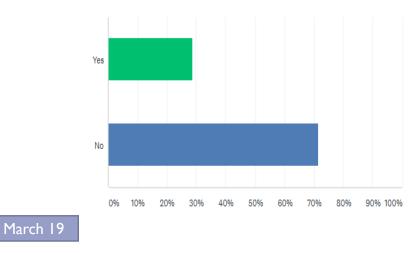
Answered: 61 Skipped: 0



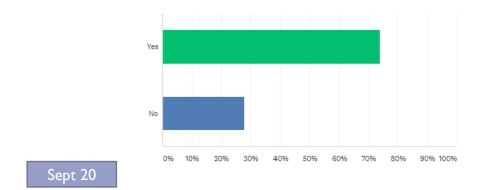


#### Do you operate the ATV on steep terrain

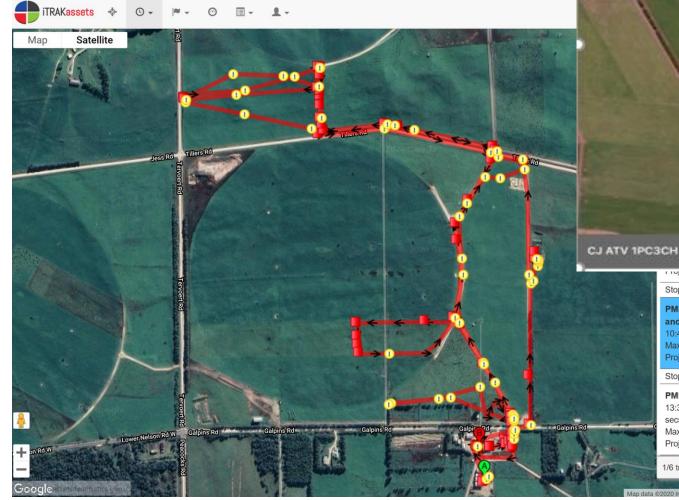




Have you reduced riding the all terrain transport on hills since the introduction and monitoring of the NO GO ZONES with the GPS system



# Question 3. Does the quality of the data impact on behaviour





| Il Telstra Wi-Fi Call 奈 4:19 pm<br>🔶 Assets | ⊂<br>© ∎ ¢ ♡ |
|---|--------------|
|   |              |
| Maps  | Legal        |
| KG SXS - S50SIR                             | ~            |
| ast Connected                               | < 1 sec ago  |
| Speed                                       | 0 km/h       |
| Ddometer                                    | 1 082 km     |
| Run Hours                                   | 247 h        |
| Battery Voltage                             | 4.2 V        |
| Cellular Signal Strength                    | Excellent    |
|   | 10.0.1/      |

|                          | < 1 Sec ago |
|--------------------------|-------------|
| Speed                    | 0 km/h      |
| Odometer                 | 1 082 km    |
| Run Hours                | 247 h       |
| Battery Voltage          | 4.2 V       |
| Cellular Signal Strength | Excellent   |
| External Voltage         | 13.0 V      |
| Temperature              | 21.8 C      |
| Duress                   | Off         |
|                          |             |

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### Question 3. Does the quality of the data impact on behaviour

The data cant be disputed.

All staff are aware that speed and location if not followed is reported to management

- GEO fence maps in induction,
- GEO fence maps on lunch room
   wall

Over 8,600 reports of speeding have been recorded

No staff member has been disciplined

No financial incentive was offered



### The data is

| Robust      | GPS obtained, within 5 meters of true location               |
|-------------|--|
| Current     | Farm management and staff are aware of the results instantly |
| Presentable | Relatable to farm, maps, locations all available             |

If we modify behaviour is it sustainable ?

#### 4. Does the new behaviour reduce our risk?



We also assessed Our program against

ACCC – New Standard Worksafe Australia Worksafe Victoria

Met or exceeded (except for signage)

Risk assessment applied Conducted with 10 staff Reviewed by external peers

Quad = Extreme risk 18 to High risk 10 SXS = High risk 17 to Medium risk 9

No incidents

Is this acceptable to the organisation



## 4. Does the new behaviour reduce our risk?



Risk assessments indicate the

- Side by Side is safer
- The Argo is safer

Hard controls win



Industrial Manslaughter laws Victoria 1/7/2020 - > corporate and individual fines

- Officers duties
- Negligent conduct (known risk)
- Causation (common law)
- Provide safe workplace

#### Conclusion

#### Questions

Can we alter behaviour through conversations?

Does the quality of the data impact?

If we modify behaviour is it sustainable?

Does the new behaviour reduce our risk?

We can change behaviour but it is not enough Thank you Gavin Merriman

## Bibliography

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