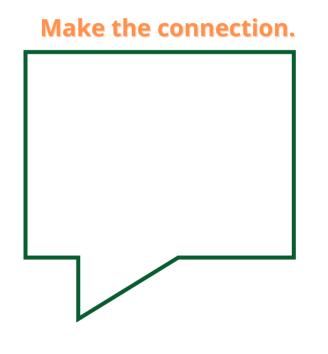
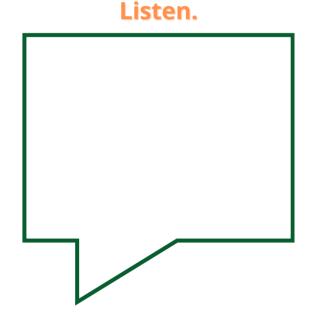


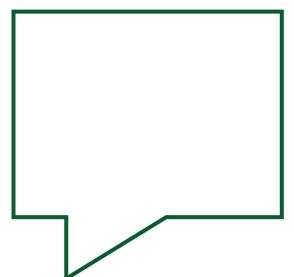
Clearing Up Controversy

Four steps to gaining control in uncomfortable messaging situations.





Explain misconceptions.



Refer to resources.

